SVCHS is governed by a community board and our clinics are not-for-profit Community Health Centers. Across the nation, Community Health Centers serve as the primary medical home for over 25 million people in 9,800 rural and urban communities. In Virginia, there are 29 health center organizations operating over 140 service sites. SVCHS is a fee-for-service practice just like any other doctor's office. To assist the center in providing access to medical, behavioral health, dental and optometry care to all residents regardless of income, SVCHS receives an annual grant from the U.S. Public Health Service.

Being a community-based organization, we extend an invitation to you and your family to use our facility. We also welcome any input and comments on how we can better serve you.



Our Mission:

SVCHS is a community health care partnership serving the people of this region with compassionate, affordable, patient-centered primary and comprehensive care.

> Southwest Virginia Community Health Systems, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age or disability. Si usted habla español, tiene a su disposición servicios de asistenciacon el idioma sin costo alguno. 모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다. (Korean) 1-276-496-4492

Southwest Virginia Community Health Systems, Inc.

Corporate Office P.O. Box 729 319 Fifth Avenue, Saltville, VA Phone: (276) 496-4492 Fax: (276) 496-4839

Meadowview Health Clinic

13168 Meadowview Sq, Meadowview, VA Phone: (276) 944-3999 Fax: (276) 944-3882

Saltville Medical Center

308 West Main Street, Saltville, VA Phone: (276) 496-4433 Fax: (276) 496-5923

Southwest Virginia Regional Dental Center

319 Fifth Avenue, Saltville, VA Phone: (276) 496-4492 Fax: (276) 496-4685

Tazewell Community Health

583-C Riverside Dr., North Tazewell, VA Phone: (276) 979-9899 Fax: (276) 979-9798

Twin City Medical Center

2195 Euclid Avenue Suite 6, Bristol, VA Phone: (276) 669-5179 Fax: (276) 466-8870







For appointments, call:

(276) 496-4492 Fax: (276) 496-4839 www.svchs.com svchs.info@svchs.com



The Joint Commission Accreditation, Member of the Virginia Community Healthcare Association

Our Services



Adult & Geriatric Care

Preventing and treating diseases and disabilities in older adults to improve quality of life

PEDIATRIC & ADOLESCENT CARE

Specializing in the growth and development of children from newborn to adolescent care

PHARMACY

Collaborating with our Clinical Pharmacist to provide medication use support and clinical services

X-RAY & LABORATORY

Offering diagnostic medical imaging and clinical tests to obtain information about the health of a patient

MINOR PROCEDURE

Performing minor procedures such as mole removals, biopsys, joint injections and more

OPTOMETRY

Providing comprehensive eye exams with a strong emphasis on visual medical conditions

\bigcap **Dental**

Providing affordable dental care (preventative, restorative & oral surgery) for the whole family

ACUTE CARE

Treating acute illnesses, minor laceration repair and other minor injuries

BEHAVIORAL HEALTH COUNSELING

Treating patients' physical and emotional well-being by our team of licensed behavioral health professionals

MEDICATION ASSISTANCE PROGRAM (MAP)

Helping uninsured individuals have access to prescriptions at no cost as determined by qualification

TELEMEDICINE

Using advanced technology to provide telemedicine consults through the University of Virginia

MEDICATION ASSISTED TREATMENT: SUBSTANCE MISUSE & ADDICTION

New Day Recovery: Overcoming addiction by individual and group therapy, medication assisted treatment and care management



Insurance

Our organization accepts many major health insurance plans. However, insurance plan coverage often changes, so check with your health insurance company for specific information regarding coverage services.

We also file with other private carriers as a service to our patients. This includes all services provided at SVCHS or for related services provided by SVCHS. Medicare patients' deductible is waived on office visits and other approved FQHC services.

Marketplace Insurance and Affordable Care Act assistance available at each of our clinics listed. Contact numbers are listed on back of brochure.

Appointments

Our organization uses an appointment system to reduce the waiting time for our patients. Walk-in patients are offered the next available appointment time. Emergencies are seen immediately after appropriate triage by nursing staff.

Payment

Payment is expected at the time of service. Cash, check and credit/debit cards are acceptable types of payment. Payment plans or credit may be arranged for those unable to pay their entire bill.

Depending on your family income and family size, you may qualify for REDUCED charges under our sliding fee scale program. Ask the receptionist for more information.

Patient Portal

SVCHS, INC. is now offering patients an easy and private way to access their medical information online to view personal health records. With Patient Portal, patients can request & keep track of your appointments, receive & review lab results, request prescription refills, receive educational material, send messages to clinical staff and receive health maintenance reminders. Ask your provider for your username & password.



Download the Healow App on your smartphone to access Patient Portal.